

Confidentiality for Victims of Domestic Violence

New York State Insurance Law § 2612 governs confidentiality protocols for domestic violence victims and endangered individuals and prohibits insurers from discriminating against victims of domestic violence.

The law states that no insurer, solely because a person is or has been a victim of domestic violence, may: refuse to issue or renew, deny or cancel any insurance policy; demand or require a greater premium or payment from any person; or designate domestic violence as a preexisting condition, for which coverage will be denied/reduced. The fact that a person is or has been a victim of domestic violence is not permitted in underwriting criterion.

It also states that if any person covered by an insurance policy issued to another person who is the policyholder delivers to the insurer that issued the policy a valid order of protection against the policyholder or other person, then the insurer is prohibited for the duration of the order from disclosing to the policyholder or other person the address and telephone number of the insured, or of any person or entity providing covered services to the insured.

To make a request for confidentiality under this law, or to request use of an alternate address, telephone number or other means of contact, please send the court order or letter to:

PURE
Office of General Counsel
(Confidentiality Request)
44 South Broadway
Suite 301
White Plains, NY 10601

You can also Fax your request to: 888-636-1359

For more information, contact:

NYS Domestic and Sexual Violence Hotline.

1-800-942-6906, English & Espanola/Multi-language Accessibility
Deaf or Hard of Hearing: 711
In NYC: 1-800-621-HOPE (4673) or dial 311
TTY: 1-866-604-5350